



Title: LOYALTY LINK METHOD AND APPARATUS FOR INTEGRATING
CUSTOMER INFORMATION WITH DEALER MANAGEMENT INFORMATION

Applicant: Steven G. Himes

Docket No.: 0307091.0105

Serial No. 09/725,080

REPLACEMENT SHEET

Sheet 1 of 6

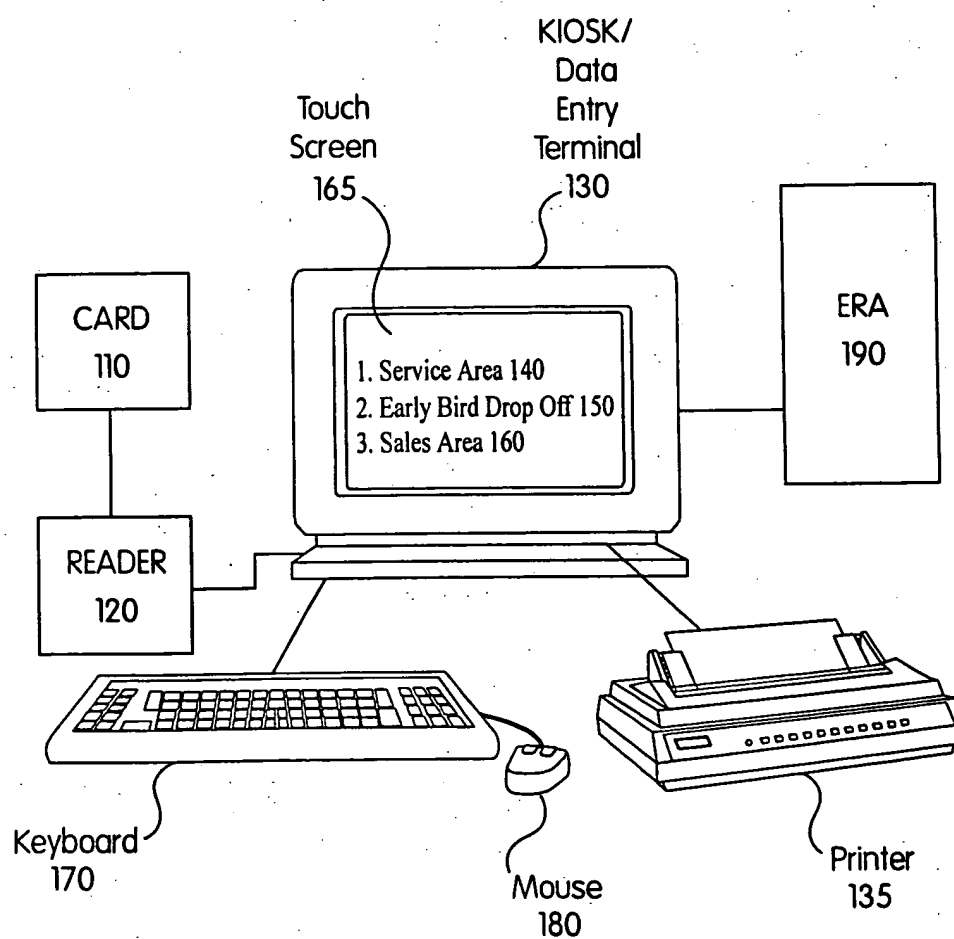


FIG. 1

Title: LOYALTY LINK METHOD AND APPARATUS FOR INTEGRATING
CUSTOMER INFORMATION WITH DEALER MANAGEMENT INFORMATION

Applicant: Steven G. Himes

Docket No.: 0307091.0105

Serial No. 09/725,080

REPLACEMENT SHEET

Sheet 2 of 6

Name 203	Mileage 204	Previous Mileage 205
VIN 206	Trade in Accrual 210	Amount Saved This Visit 2 30
Oil 211	Inspection 212	Vehicle Warranty 220
		Total Saved 240
Parts 123	Vehicle Purchase 220	Notice 207 Selection Recommended Boxes 208 Services 209 <input type="checkbox"/> Change Oil <input type="checkbox"/> Lube <input type="checkbox"/> 23-Point Inspection
Services 215	Referral Award 216	
Tires 217	Extras 218	

FIG. 2

Title: LOYALTY LINK METHOD AND APPARATUS FOR INTEGRATING
CUSTOMER INFORMATION WITH DEALER MANAGEMENT INFORMATION

Applicant: Steven G. Himes

Docket No.: 0307091.0105

Serial No. 09/725,080

REPLACEMENT SHEET

Sheet 3 of 6

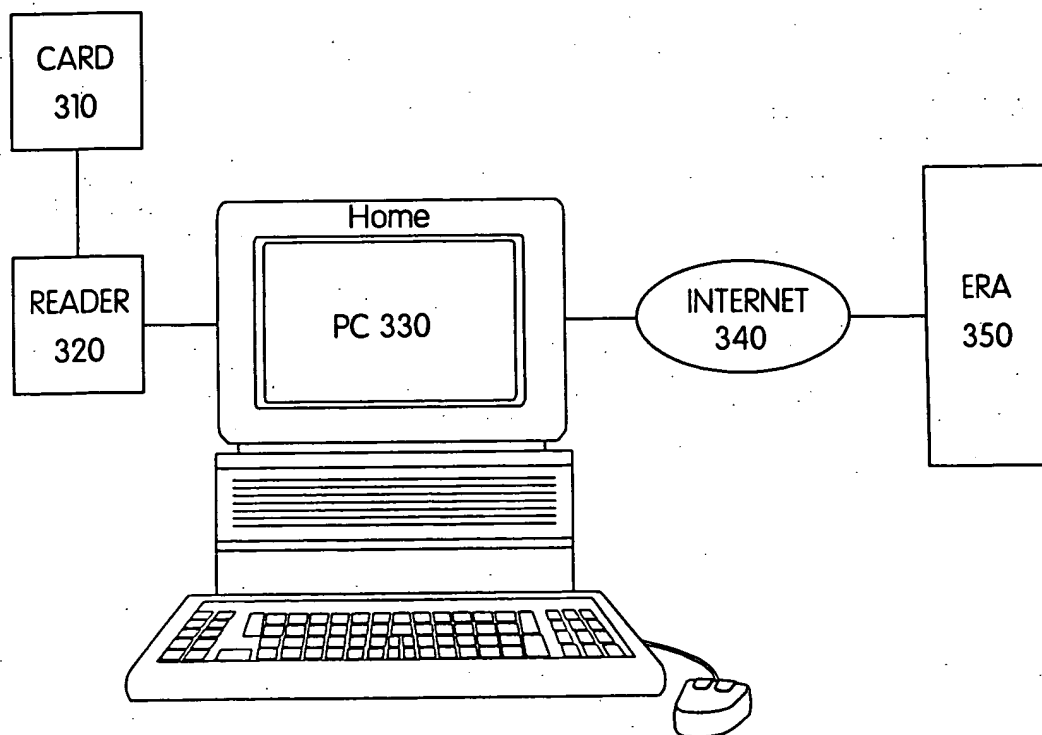


FIG. 3

Title: LOYALTY LINK METHOD AND APPARATUS FOR INTEGRATING
CUSTOMER INFORMATION WITH DEALER MANAGEMENT INFORMATION

Applicant: Steven G. Himes

Docket No.: 0307091.0105

Serial No. 09/725,080

REPLACEMENT SHEET

Sheet 4 of 6

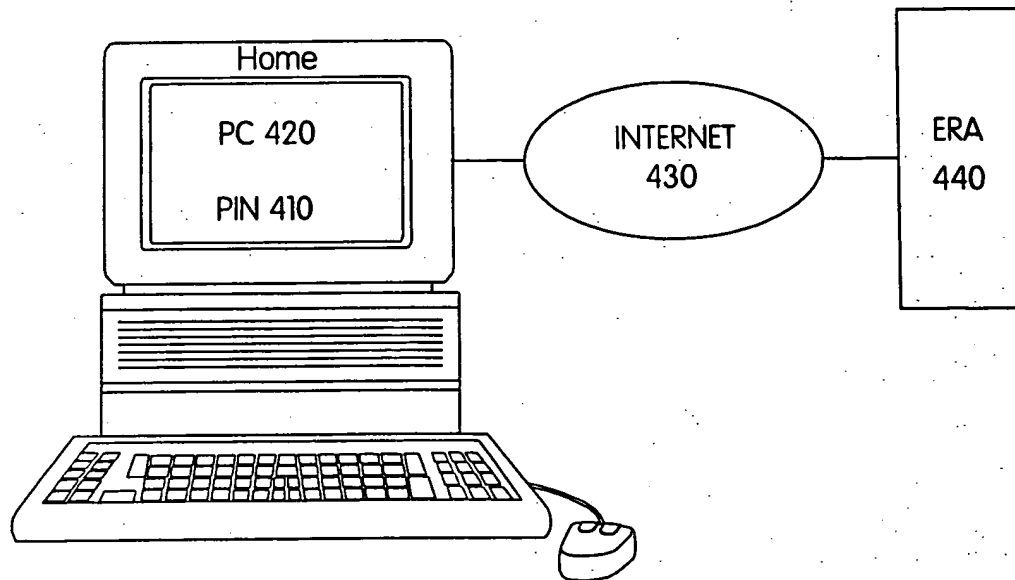


FIG. 4

Title: LOYALTY LINK METHOD AND APPARATUS FOR INTEGRATING
CUSTOMER INFORMATION WITH DEALER MANAGEMENT INFORMATION

Applicant: Steven G. Himes

Docket No.: 0307091.0105

Serial No. 09/725,080

REPLACEMENT SHEET

Sheet 5 of 6

Name: <input type="text" value="YU C Meagain"/>	Ext. Warranty: <input type="text" value="YES"/>	LOYALTY CARD BALANCE \$3193.00	TOTAL AMOUNT SAVED \$152.00																
Auto: <input type="text" value="2000 Fantasy Machine"/>	Mileage: <input type="text" value="18245"/>	Prev: <input type="text" value="14561"/>	TRADE IN ACCRUAL \$38.00																
VIN: <input type="text" value="TFAN213K12W23456"/>			SAVED THIS VISIT \$5.00																
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>																
Visit Number: <input type="text" value="2"/>	Mileage: <input type="text" value="8421"/>	Date: <input type="text" value="3/30/00"/>																	
Coupons Used:		Maintenance Performed:																	
<table border="1"><thead><tr><th>Type</th><th>Coupon</th><th>Value</th></tr></thead><tbody><tr><td>No Charge</td><td>Oil Change</td><td>\$20.00</td></tr><tr><td>No Charge</td><td>27 Point Inspection</td><td>\$29.00</td></tr><tr><td colspan="3"><input type="text"/></td></tr></tbody></table>		Type	Coupon	Value	No Charge	Oil Change	\$20.00	No Charge	27 Point Inspection	\$29.00	<input type="text"/>			<table border="1"><thead><tr><th>Service</th></tr></thead><tbody><tr><td>Change Oil and Filter</td></tr><tr><td>27 Point Inspection</td></tr><tr><td><input type="text"/></td></tr></tbody></table>		Service	Change Oil and Filter	27 Point Inspection	<input type="text"/>
Type	Coupon	Value																	
No Charge	Oil Change	\$20.00																	
No Charge	27 Point Inspection	\$29.00																	
<input type="text"/>																			
Service																			
Change Oil and Filter																			
27 Point Inspection																			
<input type="text"/>																			
<input type="button" value="◀"/>		<input type="button" value="▶"/>																	
<input type="button" value="Return"/>																			

FIG. 5

Applicant: Steven G. Himes
Docket No.: 0307091.0105
Serial No. 09/725,080
REPLACEMENT SHEET

601	604	607	608
602	605	606	
603		609	610
611	612	613	
614		615	
<div style="border: 1px solid black; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center;"> <div style="width: 0; height: 0; border-left: 10px solid transparent; border-right: 10px solid transparent; border-bottom: 20px solid black;"></div> </div>	616	<div style="border: 1px solid black; width: 40px; height: 40px; display: flex; align-items: center; justify-content: center;"> <div style="width: 0; height: 0; border-left: 10px solid transparent; border-right: 10px solid transparent; border-bottom: 20px solid black;"></div> </div>	

FIG. 6